



Australian Government

**NVES**

New Vehicle Efficiency  
Standard Regulator

# NVES Portal user guide

Version 1.6

June 2026



Empowering Industry | Safeguarding Integrity | Driving Transparency

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# About this user guide

This user guide has been developed for **regulated entities** (car manufacturers, suppliers and importers who hold a vehicle type approval) and their **authorised users** (users) accessing the New Vehicle Efficiency Standard (NVES) Portal (the portal).

To date we have released 5 enhancements to the portal. Below we cover the functionalities included in each and what this has meant for entities.

## **In our most recent enhancement (June 2026):**

- a registry account admin can close their own account in the Admin Centre of the portal.

## **In our April 2026 enhancement entities:**

- can apply for additional units post interim emissions value (IEV) issuance through the portal where they have an approved correction for a Register of Approved Vehicles (RAV) entry.
  - All applications must be supported by appropriate evidence or they won't be accepted.
- will receive notifications to help them manage their NVES compliance activities.
- can more easily manage their obligations by:
  - being able to upload documents in respond to a request for information (RFI) directly
  - accessing more information on unit transactions, emissions performance and unit expiration.

## **In our January 2026 enhancement:**

- we were able to issue interim emissions values (IEVs) and any associated units to entities from February 2026.
- entities were able to manage (transfer or extinguish) their units from February 2026
- entities were able to self-manage their unit registry permissions through the portal dashboard.

## **In our October 2025 enhancement, entities were able to access the new 'Admin Centre' in the portal allowing them to:**

- update their Executive Officer details and secondary contact details for their organisation
- switch profiles (if they act on behalf of more than one regulated entity)
- update/give unit registry permissions to other users (only for a unit registry account).

## **In our first release (September 2025) entities were able to:**

- apply to open a unit registry account, including submitting their FPP declaration
- view their NVES vehicle data as entered on the Register of Approved Vehicles (RAV)
- view their emissions performance over time (referred to as their rolling emissions value)
- view requests for information from us.

**We are still developing the portal's functionality. Another enhancement is planned for mid-2026.**

# Online systems covered in this guide

Regulated entities use multiple systems to meet their obligations under the [New Vehicle Efficiency Standard Act 2024](#) (NVES Act). The 2 main systems are ROVER and the NVES Portal.

## ROVER

[ROVER](#) is the established administration system for the [Road Vehicle Standards Act 2018](#) (RVSA). It is managed by the Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts (the department). You must have an active ROVER account to access the portal.

The [Register of Approved Vehicles](#) (RAV) is managed by the department. It is a publicly searchable online database of vehicles that have met the requirements of the RVSA and been approved for provision to the Australian market. All road vehicles must be entered on the RAV, through ROVER before being provided to the market for the first time.

You will enter NVES-specific data on the RAV as part of your obligations under the NVES, and this data will be available in the portal.

You can watch this video to learn how to enter NVES data: [ROVER Release 9.3 - NVES fields and the RAV](#).

## NVES Portal

The portal is accessed through ROVER. It is a central portal where you can fulfil a number of functions to support your compliance obligations under the NVES.

You can only access the portal if you have a ROVER authority to act and you have entered NVES covered vehicles on the RAV since 1 July 2025.

The portal first became available in September 2025, allowing users to apply for an NVES Unit Registry (unit registry) account.

The first units were issued in February 2026. Entities that have received units have 12 months from date of issue to apply for a unit registry account.

You can watch [NVES Portal overview](#) to learn more about the portal's functionality.

## Roles and access in the portal

Roles and permissions in the portal draw on existing [roles and permissions in ROVER](#).

To access the portal, you must have an active ROVER account and an 'NVES management' permission enabled through your authorised user's 'authority to act'.

## About authority to act

An authority to act allows a user to take actions in ROVER on behalf of another user.

Depending on their level of access, a user with authority to act can, for example, create and submit applications, make payments, manage recalls and RAV entries, or access to the portal. It also allows a user to contribute to another user's application.

Authority to act protects ROVER users' data by allowing them to control:

- who has access to their personal or organisation profile
- what they can do with that access.

More information can be found in the [ROVER guide: Authority to act](#).

You can assign more than one authorised user in ROVER, including an agent to act on your behalf. If your authority to act expires (this is a default of 2 years) or is removed, you will also lose your NVES management permission and access to the portal.

## NVES Unit Registry

The unit registry is accessed through the portal. We manage and maintain unit registry operations and access to ensure fair participation and to prevent misconduct. It is where NVES units are issued, transferred and extinguished.

The first units were issued in February 2026 for the 2025 performance period. To receive units, you need to **beat the emissions target** for the performance period.

To be able to receive, transfer and extinguish units, you will need to apply to open a unit registry account through the portal. Access to the unit registry is dependent upon:

- successful application and approval from the regulator
- passing a fit and proper person (FPP) declaration.

Find out more about the [NVES Unit Registry](#) on our online systems webpage.

### Important

**You can apply for a unit registry account now.**

If you **beat your emissions target** (resulting in a **negative IEV**), units for the 2025 performance period were issued to you in February 2026.

They must be claimed within 12 months of issue by registering for a unit registry account. After which they will automatically expire.

## NVES Unit Registry permissions

Unit registry roles and permissions can be assigned once the account has been opened.

There are 4 main permission types for unit registry accounts:

- **Registry viewer:** can only view unit transactions and unit balances. If assigned this permission a user cannot hold any other permission.
- **Transfer initiator:** can view the unit registry and initiate unit transactions for their account.
- **Transfer authoriser:** can view the unit registry and authorise unit transactions created by a different user. They cannot authorise a unit transaction they make. They will then submit the authorised transaction to the regulator.
- **Registry account admin:** can view the unit registry and add or remove users to the unit registry account.

These permissions allow you to undertake a variety of actions. You can hold more than one permission, unless you have been allocated as a 'registry viewer', in which case you cannot hold any other permission.

While one user may hold both 'Transfer Initiator' and 'Transfer Authoriser' roles, they cannot authorise the transfers they have initiated.

The roles can be assigned in the unit registry once the account has been opened.

## Unit trading contact list

If you are interested in buying or selling units, you can nominate a unit trading contact by emailing your NVES account manager at [NVESRegulator@infrastructure.gov.au](mailto:NVESRegulator@infrastructure.gov.au). The details of the unit trading contact will be shared with other entities who are interested in unit trading.

Find out more about [how units are traded](#).

## ROVER, portal and unit registry roles and access

The below diagram shows how the roles and access work across ROVER, the portal and unit registry.

		Use ROVER	Access NVES Portal	Open NVES Unit Registry account	Access NVES Unit Registry	Initiate a transaction	Authorise a transaction	Manage NVES Unit Registry access
Assigned in ROVER	ROVER Authority to Act	✓*	✗	✗	✗	✗	✗	✗
	NVES Portal	✓	✓	✓	✗	✗	✗	✗
Assigned in NVES Portal	Registry Viewer	✓	✓	✗	✓	✗	✗	✗
	Initiator	✓	✓	✗	✓	✓	✗	✗
	Authoriser	✓	✓	✗	✓	✗	✓	✗
	Registry Admin	✓	✓	✗	✓	✗	✗	✓

\* New NVES roles will not change how existing ROVER or RAV permissions work.

# Accessing the portal

The following steps outline how you can access the portal and enable your NVES management permission for you and your entity's authorised user(s).

## Before you begin

### Do you have an active ROVER account?

To access the portal, you must have an active ROVER account. If you don't, follow the steps outlined on the ROVER website: [Welcome to ROVER](#).

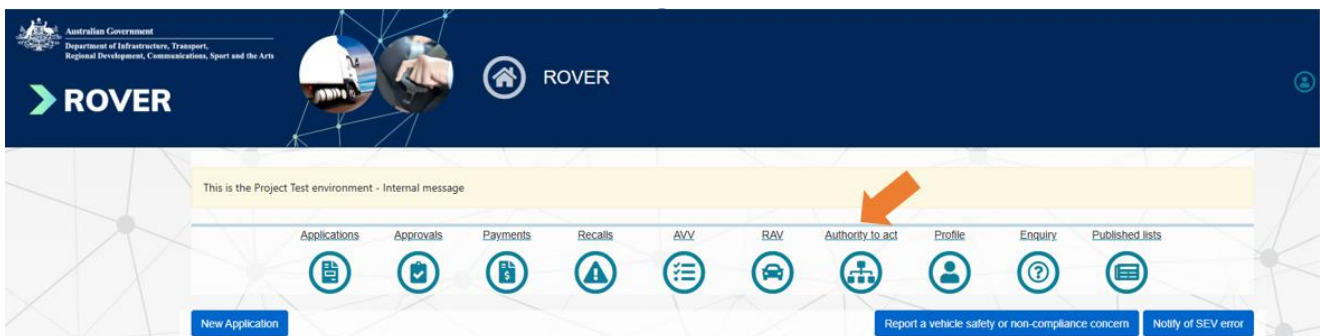
### Do you know who your ROVER account administrator is?

Your ROVER account administrator will need to grant you authority to act to enable your access to the portal. To check who your ROVER account admin is you can either ask relevant users in your company or [contact the ROVER support team](#).

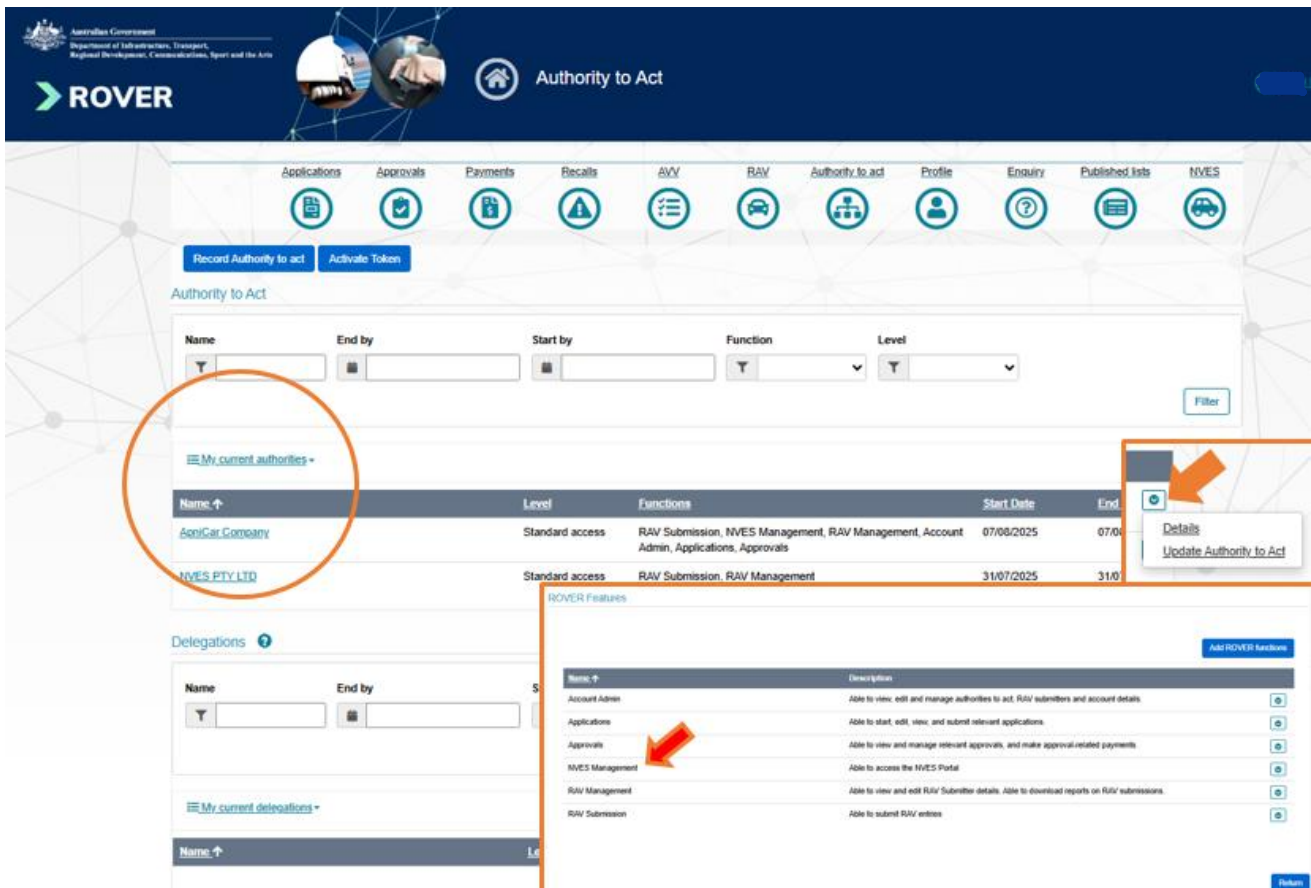
### Have you entered an NVES covered vehicle since 1 July 2025?

You can only access the portal if you have a ROVER authority to act and you have entered NVES covered vehicles on the RAV since 1 July 2025.

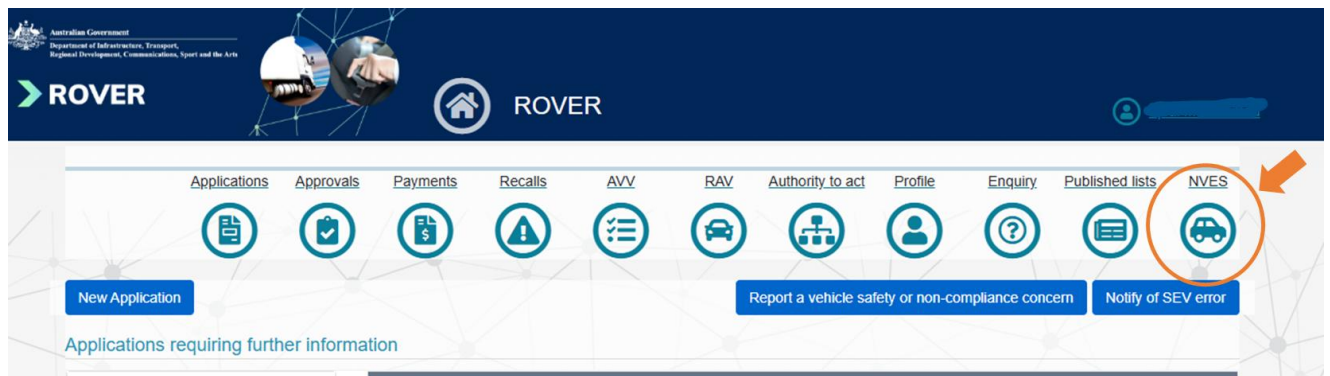
1. Login to your ROVER account using your credentials. If you don't know your credentials, [contact the ROVER support team](#) to retrieve them.
2. In ROVER, click on the icon for 'Authority to act' from the row of icons in the top banner. The below screenshot outlines this.



3. Your ROVER account admin will need to assign an NVES authority to act in ROVER by clicking on 'Update Authority to Act' for your entity.
  - The process for granting or requesting an NVES authority to act is the same as any ROVER authority to act function.
4. Your ROVER account admin can add the 'NVES management' permission from the authority to act function list into as many of your users' profiles as required. There is no limit to how many users can be assigned access to the portal. See screenshot below.



5. Once your NVES management permission has been assigned, you will see the NVES icon appear on the far right of the ROVER banner, and you will become an authorised user in the portal. If the NVES icon doesn't appear, [contact the ROVER support team](#). See screenshot below.



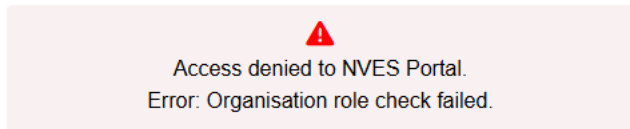
6. Click on the NVES icon to gain access to the portal.

# Troubleshooting for 'access denied' error messages

If an 'Access denied to the NVES Portal' error message appears, there are 3 potential causes:

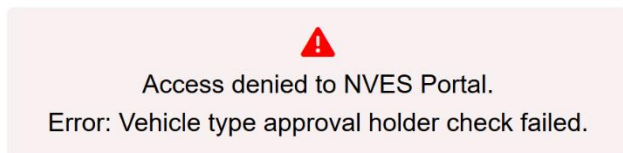
## 1. Organisation role check failed

This is when a ROVER user who does not have the 'NVES management' permission enabled for an entity is given a direct link to the portal. If you receive this message, contact your organisation's ROVER account admin to check if you are authorised to receive it.



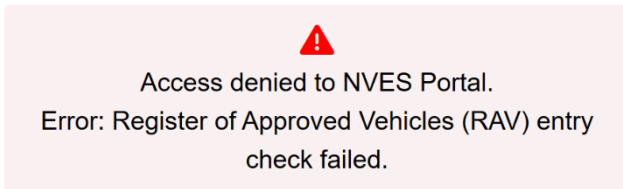
## 2. Vehicle type approval holder check failed

Only regulated entities have access to the portal. If your organisation is not recognised in ROVER as an NVES regulated entity, you will receive this message:



## 3. Register of Approved Vehicles (RAV) entry check failed

If your organisation has not entered an NVES covered vehicle on the RAV since 1 July 2025, you will receive this message:



## We're here to help

If you receive an error message you can contact your NVES account manager or email [NVESRegulator@infrastructure.gov.au](mailto:NVESRegulator@infrastructure.gov.au) to help resolve it.

Alternatively, you can [contact the ROVER support team](#) if you do not have an NVES account manager.

# Navigating the portal

## Dashboard

Once you and your authorised users(s) have gained access to the portal, the portal dashboard will be available.

Your name and the regulated entity you represent will be on the top right-hand corner. See screenshot below.

In the portal you will be able to:

- apply for a unit registry account
- view how the entity's fleet is performing against emissions targets
- view the entity's NVES-specific data entered on the RAV
- download reconciliation reports
- see notifications.

The screenshot displays the NVES Dashboard for ApniCar Company. The top navigation bar includes the Australian Government logo, the NVES logo (New Vehicle Efficiency Standard Regulator), and a user profile section on the right showing 'Acting on behalf of ApniCar Company' and 'NVES Test Portal'. The main navigation menu includes Dashboard, Notifications, Vehicles, Applications, Registry, Admin Centre, and Return to ROVER. The Dashboard content area shows the following performance metrics:

Performance Year	Interim Emissions Value	Extinguished Against FEV	Current Balance
N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A
2025	133 6251	-18 9192	-322

Below the performance metrics, there are three main sections:

- Unit holdings:** Units total: 0, Units pending: 0, Units available: 0.
- NVES IEV Estimator:** View and download the interim emissions value (IEV) estimator to estimate your IEV across your vehicle fleet.
- NVES reconciliation report:** View and download your NVES reconciliation report to review your submitted vehicle emissions data.

## Switch profiles (act for different entities)

If you have an NVES authority to act for multiple regulated entities (for example, if you are an agent), you can switch between entity profiles by clicking on the name of the regulated entity you represent on the top right-hand corner of the page. See screenshot below.

The 'Select Your Profile' page will appear and show the ROVER entities you have an NVES authority to act for.

If you are missing an entity, check you have an NVES authority to act for that entity in ROVER. If an entity is still missing, you can contact your NVES account manager or email [NVESRegulator@infrastructure.gov.au](mailto:NVESRegulator@infrastructure.gov.au).

### Important

You can only access the portal for an entity you have an NVES authority to act for.

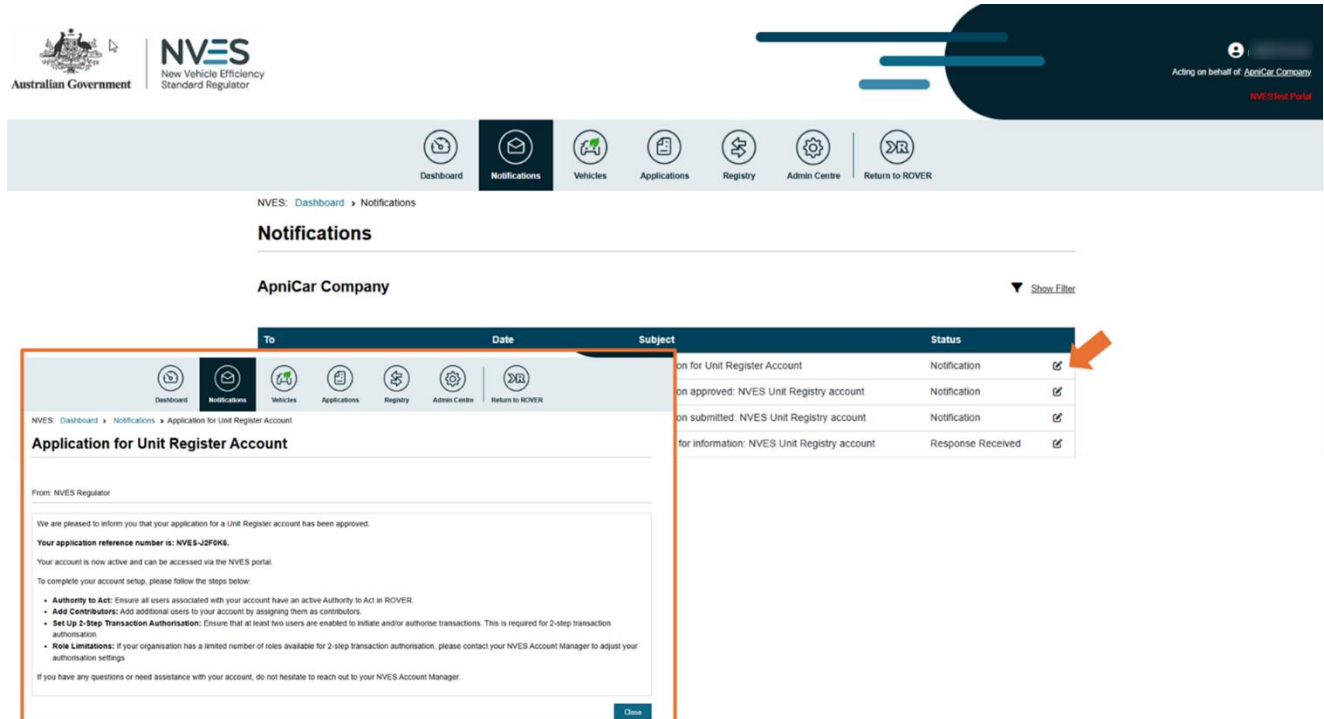
The entity must have entered an NVES covered vehicle on the RAV since 1 July 2025.

The screenshot displays the NVES portal interface. At the top left, the Australian Government and NVES (New Vehicle Efficiency Standard Regulator) logos are present. The main navigation bar contains icons for Dashboard, Notifications, Vehicles, Applications, Registry, Admin Centre, and Return to ROVER. A user profile dropdown menu is open in the top right corner, showing 'Acting on behalf of ApniCar Company' and 'NVES Test Portal'. Below the navigation bar, the 'NVES Dashboard' for 'ApniCar Company' is visible, with a heading and introductory text. The 'Select Your Profile' page is highlighted with an orange border, showing a list of entities to select from, including 'ApniCar Company' and various 'NVES Test Company' profiles. A 'Select' button is located at the bottom right of the profile selection area.

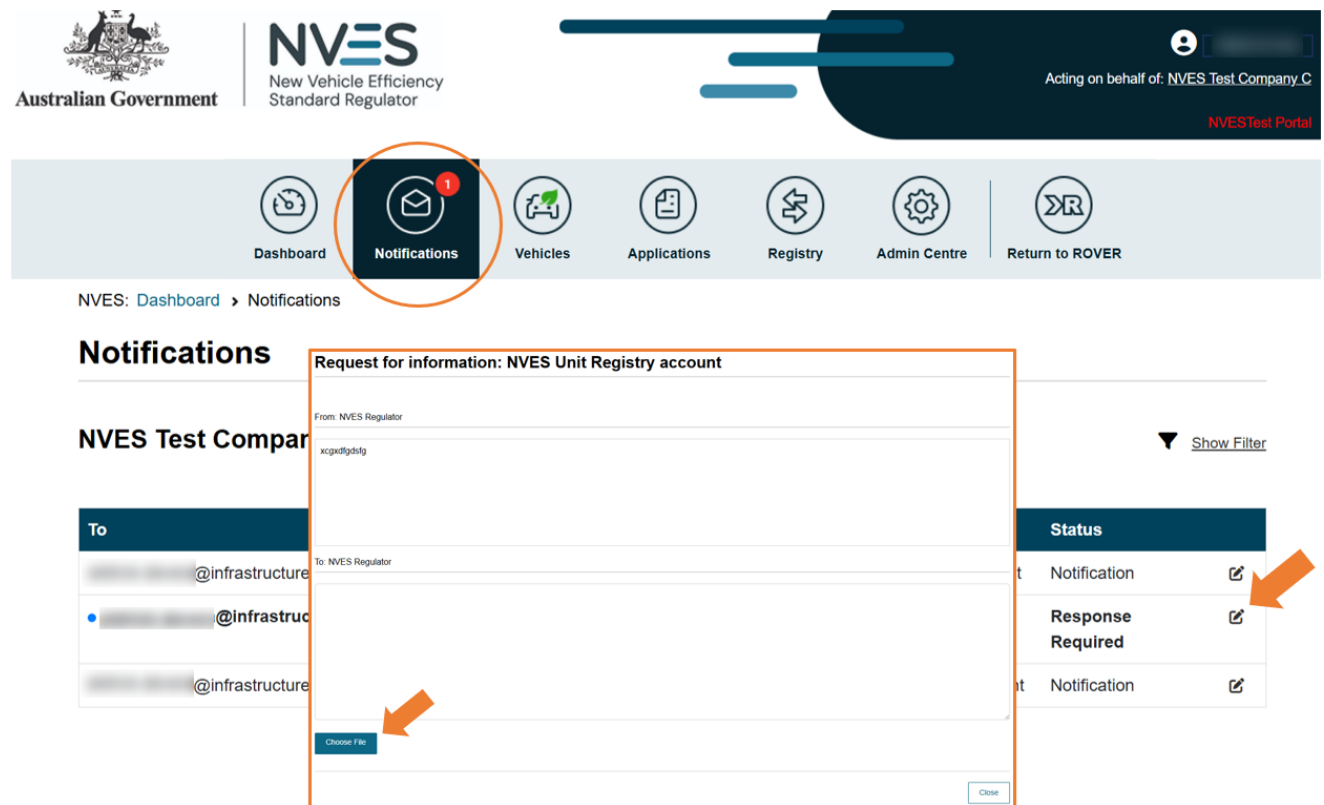
# Notifications

The notifications page can be accessed by clicking on the second icon in the portal's banner.

This page allows you and your authorised user(s) to view notifications and requests for information (RFI) from the regulator. See screenshot below.

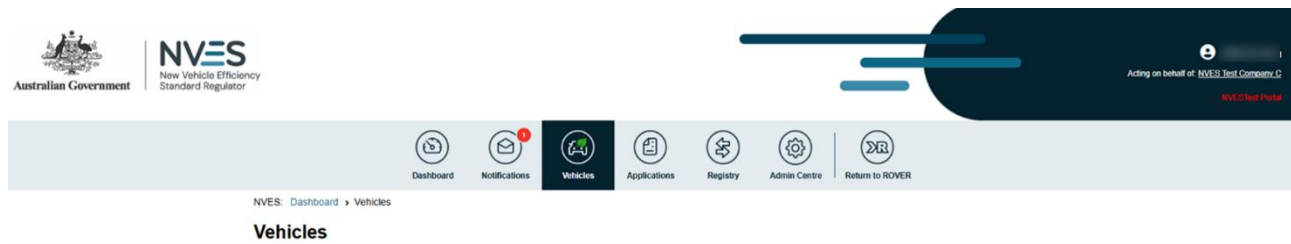


You can also respond to RFIs from the NVES Regulator in the portal, including an option to upload documents in your response. See screenshot below.



# Vehicles

The Vehicles page can be accessed by clicking on the third icon in the portal’s banner. See screenshot below.



This page shows the NVES vehicles your entity has entered on the RAV. You can track and reconcile these vehicles here.

On this page and under the heading ‘NVES data from RAV entries’ you can:

- view information about each covered vehicle, such as:
  - NVES vehicle type
  - carbon dioxide (CO<sub>2</sub>) emissions
  - mass in running order (MIRO)
  - the emissions target.
- sort and filter the vehicles shown in the table by:
  - date (most recent to least recent – this is the default setting)
  - Vehicle Identification Number (VIN)
  - RAV entry date (date range)
  - approval number
  - vehicle type
  - make
  - model.

To do this, click on ‘show filter’ above the table on the top right-hand side. You can then choose how to filter your search. See screenshot below.

**NVES data from RAV entries** ▼ [Show Filter](#)

VIN	RAV Entry Date	Approval Number	Vehicle Type	Make	Model	CO <sub>2</sub>	MIRO	Vehicle Emissions Value	Emissions Target
AD277694425394432	05/09/2025	VTA-000132	Type 2	NVES TEST NB1	TEST NB1	209	2,933	-8.9380	217.9380
AD598613535070356	05/09/2025	VTA-000132	Type 2	NVES TEST NB1	TEST NB1	183	1,103	-5.7780	188.7780
AD926457359942728	05/09/2025	VTA-000132	Type 2	NVES TEST NB1	TEST NB1	262	2,281	47.9176	214.0824
AD435155719897153	05/09/2025	VTA-000132	Type 2	NVES TEST NB1	TEST NB1	188	1,557	-2.6248	190.6248
AD652805923695959	05/09/2025	VTA-000132	Type 2	NVES TEST NB1	TEST NB1	217	2,337	1.1032	215.8968
AD165925334773531	05/09/2025	VTA-000132	Type 2	NVES TEST NB1	TEST NB1	216	2,808	-1.9380	217.9380
AD246569133036839	05/09/2025	VTA-000132	Type 2	NVES TEST NB1	TEST NB1	363	2,007	157.7952	205.2048
AD150768177511839	05/09/2025	VTA-000132	Type 2	NVES TEST NB1	TEST NB1	384	1,523	194.4768	189.5232
AD494861109241372	05/09/2025	VTA-000132	Type 2	NVES TEST NB1	TEST NB1	139	2,752	-78.9380	217.9380
AD243054840661357	05/09/2025	VTA-000132	Type 2	NVES TEST NB1	TEST NB1	292	1,598	100.0468	191.9532

Once completed, you can export your data into an Excel file (up to 5,000 rows).

If you need to export more than the system limit of 5,000 rows, we recommend filtering your date range to smaller batches within the limit and conduct multiple exports. See screenshot below.

**NVES data from RAV entries**

▼ Hide Filter

VIN ▼ <input type="text"/>	RAV Entry From Date ▼ dd/mm/yyyy <input type="text"/>	RAV Entry To Date ▼ dd/mm/yyyy <input type="text"/>	Approval Number ▼ <input type="text"/>
Vehicle Type ▼ <input type="text"/>	Vehicle Make ▼ <input type="text"/>	Vehicle Model ▼ <input type="text"/>	

VIN	RAV Entry Date	Approval Number	Vehicle Type	Make	Model	CO <sub>2</sub>	MIRO	Vehicle Emissions Value	Emissions Target
AD277694425394432	05/09/2025	VTA-000132	Type 2	NVES TEST NB1	TEST NB1	209	2,933	-8.9380	217.9380
AD598613535070356	05/09/2025	VTA-000132	Type 2	NVES TEST NB1	TEST NB1	183	1,103	-5.7780	188.7780
AD926457359942728	05/09/2025	VTA-000132	Type 2	NVES TEST NB1	TEST NB1	262	2,281	47.9176	214.0824

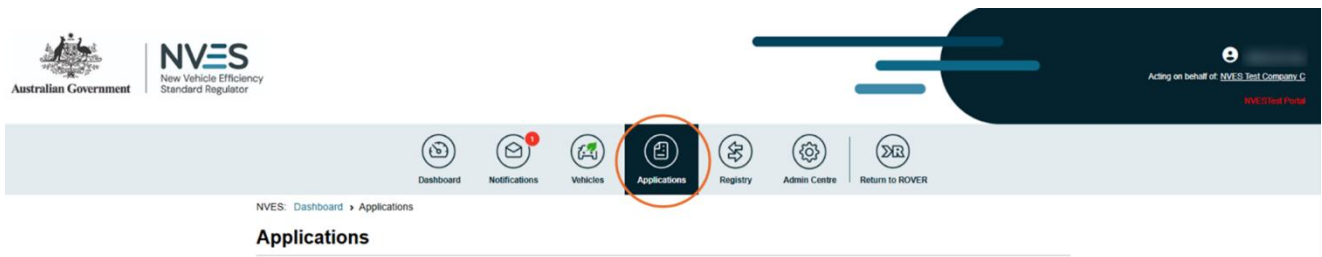
## What is a vehicle type approval holder?

A vehicle type approval holder is the individual or company granted permission to provide a specific type of vehicle to the Australian market under a [vehicle type approval](#) as per the [RVSA](#).

More information can be found in the department's [guide to vehicle type approvals](#).

# Applications

The applications page can be accessed by clicking on the fourth icon from the left in the portal's banner. See screenshot below.



The applications page shows all NVES applications in one place. On this page you can apply for:

1. a unit registry account
2. non-standard issuance of units (RAV correction after the IEV was issued)
3. non-standard issuance of units (vehicle destroyed after the IEV was issued).

To apply for a unit registry account, navigate to the 'Apply for an NVES Unit Registry Account' tile. This will take you to the application page.

The application page has 4 sections you will need to complete:

1. your organisation details including your executive officer
2. your details, including your secondary contact (if applicable)
3. an fit and proper (FPP) declaration about your organisation
4. review your application and submit.

The screenshot on the next page outlines this.

## Applications

This is where you can view all your NVES applications in one place. Each application is designed to support accurate reporting, data management and your compliance with the NVES.

You can:

- apply for an NVES Unit Registry account
- apply for units relating to amended or removed RAV entries.

These application forms will be sent to the NVES Regulator to review and action.

We have developed a guide to the NVES Portal. You can download this here.

For more information visit: [www.nvesregulator.gov.au](http://www.nvesregulator.gov.au)

If you need support throughout the NVES Portal, please contact your NVES account manager by email at [NVESRegulator@infrastructure.gov.au](mailto:NVESRegulator@infrastructure.gov.au) or call on:

- Australia and domestically: 1800 248 610
- International: +61 2 6136 9088

### Apply for an NVES Unit Registry Account



Apply for an NVES Unit Registry Account to access and manage your units.



### Apply for NVES units — non-standard issuance



Apply for units to account for RAV entries that were corrected after the interim emissions value (IEV) was issued.

### Apply for NVES units — non-standard issuance for destroyed vehicle/s



Apply for units to account for vehicles that were entered on the RAV but destroyed before reaching a consumer.

**Important: You can only apply for a unit registry account once.**

Applying for a unit registry account can only be completed by **one user** for each entity.

## Applying for non-standard issuance of units

### What do we mean by non-standard unit issuance?

Non-standard unit issuance is an application where an entity can apply for units to be issued to them because of a destroyed vehicle or due to a vehicle correction after the IEV for the performance year has been issued.

**Note:** You must have a unit registry account to receive NVES units.

You can apply for non-standard issuance of units (additional units) following accepted and successful completion of a RAV adjustment or destroyed vehicle after you have received your IEV for a performance year.

A RAV adjustment is determined after a RAV correction has been applied for and accepted. Further information about the [RAV corrections process is here](#).

**Note:** this application can only be used in limited circumstances (see eligibility criteria below). It is not related to the standard issuance of NVES units that occurs in February 2026 of each year once an entity **beats the emissions target** and receives an **IEV below zero**.

## Non-standard issuance: RAV adjustment

You can only make this application if you meet all the following criteria:

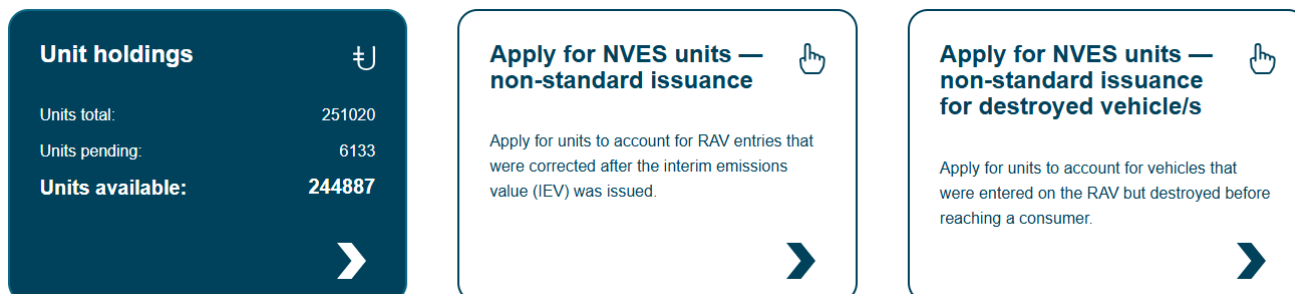
- your organisation has an active unit registry account
- your organisation has made corrections to the NVES covered vehicles that were first entered on the RAV in a previous performance year (and they have been approved on the RAV with evidence)
- these corrections occurred after your organisation's IEV for that year was issued
- the corrections would have affected your organisation's NVES performance if they had been made before the IEV was released.

## Non-standard issuance: destroyed vehicles

You can only make this application if you meet all the following criteria:

- your organisation has an active unit registry account
- your organisation has NVES covered vehicles that were entered on the RAV in a previous performance year, but were destroyed and never provided to a consumer for the first time in Australia.

See screenshot below.



## How to apply

To apply for this, you will need to login to the portal.

You can use this template [bulk upload for non-standard unit issuance application template](#) [Excel 11.11 KB] to upload a bulk non-standard unit issuance application in the portal.

If you have any issues or questions about this template, please contact your NVES Account Manager via email at [NVESRegulator@infrastructure.gov.au](mailto:NVESRegulator@infrastructure.gov.au).

### Step 1: Login to the portal and navigate to the 'Registry' page

1. In the NVES Portal, select one of the following tiles:
  - Apply for NVES units — non-standard issuance
  - Apply for NVES units — non-standard issuance for destroyed vehicle/s.
2. You will be taken to the relevant non-standard unit issuance application page. Both application pages have 2 sections you will need to complete, they are:

- Application detail – this includes:
  - the number of units you are applying for
  - list of relevant VINs
  - the performance year when they were entered onto the RAV.
- Review application details and final submission – this is where you can provide a list of VINs manually or as a bulk upload.

An example of the bulk upload CSV file is shown below.

	A	B	C	D	E	F
1	VIN					
2						
3						
4						
5						
6						
7						
8						
9						
10						
11						

## Using the CSV template

### Step 2: Download the template

1. On the application page, locate the question “Provide a list of relevant VINs that are the basis of this application for units.”
2. Select the link titled ‘bulk upload for non-standard unit issuance application’ (CSV), it will send you to [this page of our website](#).
3. Download the file and save it to your computer. **You will note the file is an excel XSLX file and not a CSV.**

### Step 3: Complete the CSV file

1. Open the downloaded XSLX file using a compatible program (for example, Microsoft Excel).
2. Under the VIN column:
  - Starting from cell A2, list one VIN per row.
  - Only include VINs that meet the criteria for the application.
  - Do not change the text in cell A1.
  - If the text in A1 is altered, the file will fail validation and cannot be uploaded.

### Step 4: Save the completed file

1. When all VINs have been entered, save the file as a CSV:
  - File format must be CSV (.csv).
    - To do this go to File > Open and select the XLSX file you want to convert. With the file open, go to File > Save As. Choose a location on your computer where you want to save the CSV file. In the Save As drop-down menu, select CSV (Comma delimited).
  - Use a clear file name (for example, *Non-standard units bulk upload - Bottle Brush Motors - April 2026.csv*).
2. Confirm the file size is not larger than 1MB.

**Step 5: Upload the file to the portal**

1. Return to the NVES Portal application page.
2. Select the 'File upload' option.
3. Select 'Choose files'.
4. Select your completed CSV file and upload it.

**Note:**

- Only one file can be uploaded per application.
- The maximum allowable file size is 1MB.

You will be notified once the regulator has made a decision about your application. This will be displayed under the 'Notifications' page in the portal.

If the decision results in additional units being issued, the units will be deposited into your unit registry account within 24 hours, and your entity's unit holdings will be updated accordingly.

# Registry

The registry page can be accessed by clicking on the fifth icon from the left in the portal's banner. See the screenshot below.

NVES: Dashboard > Registry

## NVES Unit Registry

Account Name: NVES Test Company D  
Account Number: HLD-D1G7X1

This page provides a centralised view of your organisation's unit holdings and gives you access to application forms for unit management. You can make applications to:

- transfer units to another regulated entity.
- extinguish units.

Extinguishing units can help you manage your organisation's compliance with the NVES  
Units in your organisation's NVES Unit Registry account are the property of the account holder. Units expire 3 years after they are first issued.

<b>Unit holdings</b>	₹
Units total:	129022
Units pending:	2860
<b>Units available:</b>	<b>126162</b>

**Apply to transfer units**

Submit a request to transfer units to another regulated entity.

**Apply to extinguish units**

Submit a request to permanently remove units from your registry account.

On the registry page, you can:

- check the unit holdings of your entity, including any units pending and available units
- apply to transfer or extinguish units if you have the appropriate role (such as 'Initiator')
- see recent and pending transactions for your entity and its emissions performance.

## Unit holdings

To access more information about units, navigate to the 'Unit holdings' tile on the 'Registry' page.

See screenshot below.

### Unit holdings

**Account Name:** NVES PTY LTD  
**Account Number:** HLD-J7Q8J3

**Unit holdings** ₺

Units total: 1007269  
Units pending: 57084  
**Units available: 950185**

This page displays details the NVES units held by your organisation.

Units with an 'Available' status can be transferred to another entity, or extinguished.

Units with a 'Pending' status are in the process of being extinguished or transferred to another entity.

Once an outgoing transaction is complete, these units will not be displayed in the table below, as they will no longer be part of your organisation's unit holdings.

If another entity is transferring units to your organisation, these units will appear in the table below as 'Available' once the transaction is complete.

Issued Year	Serial Range	Expiry Date	Quantity	Status
2026	455840-511746	30/11/2028	55,907	Pending
2026	511747-511748	30/11/2028	2	Pending
2026	511749-511749	30/11/2028	1	Pending
2026	511750-511759	30/11/2028	10	Pending
2026	511760-511760	30/11/2028	1	Pending
2026	512361-1455839	30/11/2028	943,479	Available

## Pending transactions table

On the 'Registry page' you will see a 'Pending Transactions' table (an example screenshot is below). It lists transactions that have been initiated and are awaiting authorisation by a user in your organisation.

### Pending Transactions

Date	Subject	Status
● 08 April 2026, 02:53 pm	Request to extinguish 10 units for the 2026 performance period	Pending Authorisation <a href="#">🔗</a>
● 21 January 2026, 12:43 pm	Request to transfer 150 units to NVES Test Company A	Pending Authorisation <a href="#">🔗</a>
● 21 January 2026, 12:42 pm	Request to transfer 400 units to NVES Test Company A	Pending Authorisation <a href="#">🔗</a>
● 21 January 2026, 12:41 pm	Request to transfer 250 units to NVES Test Company C	Pending Authorisation <a href="#">🔗</a>
● 21 January 2026, 12:39 pm	Request to transfer 300 units to NVES PTY LTD	Pending Authorisation <a href="#">🔗</a>
● 21 January 2026, 12:37 pm	Request to transfer 300 units to NVES PTY LTD	Pending Authorisation <a href="#">🔗</a>
● 16 January 2026, 10:07 am	Request to transfer 300 units to NVES Test Company A	Pending Authorisation <a href="#">🔗</a>
● 16 January 2026, 10:02 am	Request to transfer 400 units to NVES Test Company C	Pending Authorisation <a href="#">🔗</a>

## Emissions performance table

Further down on the 'Registry' page you will see an emissions performance table. An example screenshot is below.

It displays information about your organisation's compliance status for each performance year. It includes:

- performance year
- interim emissions value (IEV)







- (units) pending extinguishment
- extinguished units
- current balance
- performance year status
- final reconciliation date
- action.

### Performance year status symbols

If your emissions performance for a set year exceeds the emissions target you will see a red triangle with an exclamation mark and the action you will need to take by the final reconciliation date.

If your emissions performance is on track you will see a tick in a green circle.

### Emissions Performance

Performance Year	Interim Emissions Value (IEV)	Pending Extinguishment	Extinguished Units	Current Balance	Performance Year Status	Final Reconciliation Date	Action
2026	50,436	10	0	50,426	Exceeds Target 	31/12/2028	 Reduce
2025 Dec	-81,247	0	0	-81,247	On Target 	31/12/2027	 Reduce
2025	-48,175	0	0	-48,175	On Target 	31/12/2027	 Reduce

## Apply to transfer units

To apply to transfer units, you will need to navigate to the 'Apply to transfer units' tile on the 'Registry' page. This will take you to the application page.

The application page has 4 sections you will need to review and complete:

- 1. Before you begin** with important information about initiating a transfer.
- 2. Recipient details** to provide important details about the entity receiving the units.
- 3. Select units** which allows you to select the units you would like to transfer.
- 4. Review your application and submit.**

Only users with an 'Initiator' permission for an entity can apply to transfer units.

You can find a screenshot of each of the 4 sections on the following pages.

## Before you begin

Before you begin	◀
Recipient details	
Select units	
Review your application	

## Apply to transfer units

### Before you begin

Use this application to transfer units to another registry account.

To initiate a transfer, you first need to select the units you wish to transfer and enter the recipient's details, including their NVES account ID. When you have reviewed the details you will be prompted to submit it to your organisation's transfer authoriser. Units will remain in your registry account until the request is approved.

After the application is authorised by your organisation, it is submitted to the NVES Regulator to action. Typical process times are expected to be within 2 to 5 business days, however in periods of high-volume transfer applications it could take up to 15 business days to action the request. Please follow up with your NVES account manager if you have any questions relating to this submitted application. The units will remain in your account until the request is actioned.

**Please note:** A transfer that has been initiated can be cancelled by the transfer authoriser. However, once an authorised transfer is submitted to the NVES Regulator, it is considered final and cannot be reversed in the portal.

Begin application

## Recipient details

Before you begin	✔
Recipient details	◀
Select units	
Review your application	

## Apply to transfer units

"Transfer Units" request allows you to request transfer of available units from your holding account to another holding account. All transfer requests are subject to the Regulator's action once submitted and authorised, then processing may take up to 15 business days once the request is received by the Regulator in pending regulator action status.

### Unit Holdings

NVES unit total:	1987
NVES unit pending:	257
<b>NVES units available:</b>	<b>1730</b>
NVES units in this transaction:	0
NVES units after this transaction:	1730

### Recipient details

#### Account name \*

Please select your recipient's account name.

ApniCar Company

#### Account number \*

Please enter your recipient's account number.

HLD-Z3Z6B4

Check

#### Reference (optional)

Please enter a description for this transfer. This will be visible to both parties.

Reference Message

Previous

Next

## Select units

Before you begin	✓
Recipient details	✓
Select units	◀
Review your application	

## Apply to transfer units

"Transfer Units" request allows you to request transfer of available units from your holding account to another holding account. All transfer requests are subject to the Regulator's action once submitted and authorised, then processing may take up to 15 business days once the request is received by the Regulator in pending regulator action status.

### Unit Holdings

NVES unit total:	1987
NVES unit pending:	257

### NVES units available: 1730

NVES units in this transaction:	0
NVES units after this transaction:	1730

## Select units

### Do you want to use units with the earliest expiry date? \*

Select No if you want to manually choose your units. If you select Yes, it will automatically choose units from the earliest expiry date.

Yes  No

### How many units do you want to transfer? \*

Please add the amount of units you would like to transfer.

Issued Year	Serial Range	Expiry Date	Quantity Available	Quantity to Add
2026	257-1986	01/02/2028	1730	<input type="text" value="0"/>

Previous

Next

## Review your application

Before you begin	✓
Recipient details	✓
Select units	✓
Review your application	←

## Apply to transfer units

"Transfer Units" request allows you to request transfer of available units from your holding account to another holding account. All transfer requests are subject to the Regulator's action once submitted and authorised, then processing may take up to 15 business days once the request is received by the Regulator in pending regulator action status.

Unit Holdings	
NVES unit total:	1987
NVES unit pending:	257
<b>NVES units available:</b>	<b>1730</b>
NVES units in this transaction:	100
NVES units after this transaction:	1630

## Review your application

### Recipient details

**Account name \***

ApniCar Company

**Account number \***

HLD-Z3Z6B4

**Reference (optional)**

Reference Message

### Select units

**Do you want to use units with the earliest expiry date? \***

No

Issued Year	Serial Range	Expiry Date	Quantity Available	Quantity to Add
2026	257-1986	01/02/2028	1730	100

## Before you continue

Selecting the 'transfer' button below will submit this transaction request to representatives in your organisation for authorisation. Before you select this button, make sure all transaction details are accurate and complete, including the recipient's account information and the number of units to be transferred.

After the application is authorised by your organisation, it is submitted to the NVES Regulator to action. Typical processing times are expected to be within 2 to 5 business days, however in periods of high-volume applications, it could take up to 15 business days to action the request.

Please note: The initiated transaction request can be cancelled by the transfer authoriser. However, once an authorised transfer is submitted to the NVES Regulator, it is considered final and cannot be reversed.

I have read and understood the information contained in the section above.

Transfer

## Post application submission

Before you begin	✓
Recipient details	✓
Select units	✓
Review your application	✓

### Apply to transfer units

#### Application submitted

##### Transaction ID: TRD-L0P2H8

Initiated by, [redacted] at 13:52:49 on 05/01/2026.

<b>Unit Holdings</b>	
NVES unit total:	1987
NVES unit pending:	257
<hr/>	
<b>NVES units transferred (Pending):</b>	<b>100</b>
<hr/>	
NVES units available:	1630
Recipient:	ApniCar Company
Reference:	Reference Message

You have initiated a request to transfer units. A confirmation email has been sent to your NVES Portal notifications inbox.

Close

## Authorising the transfer of units

Only users with an 'Authoriser' permission for an entity can authorise a unit transaction initiated by an 'Initiator' in the same entity. They cannot be initiated and authorised by the same user.

To open a pending authorisation application, navigate to it under recent transactions on the 'Registry' page. See screenshot below.

NVES: [Dashboard](#) > [Registry](#)

### NVES Unit Registry

Account Name: NVES Test Company A

Account Number: HLD-W3Q6V6

This page provides a centralised view of your organisation's unit holdings and gives you access to application forms for unit management. You can make applications to:

- transfer units to another regulated entity.
- extinguish units.

Extinguishing units can help you manage your organisation's compliance with the NVES.

Units in your organisation's unit registry account are the property of the account holder. Units expire 3 years after they are first issued.

#### Unit holdings

Units total:	144971
Units pending:	150
<b>Units available:</b>	<b>144821</b>

#### Apply to transfer units

Submit a request to transfer units to another regulated entity.

#### Apply to extinguish units

Submit a request to permanently remove units from your registry account.

#### Recent and pending transactions in your unit registry account

The table below lists your recent unit transactions. Pending Authorisation means the transaction has been initiated and is awaiting authorisation by a user in your organisation.

#### Recent Transactions

▼ [Show Filter](#)

ID (Serial Range)	Quantity	Transfer Type	Sender	Recipient	Transaction Status	Last Updated	Action
310869-311018	150	Transfer	NVES Test Company A	NVES PTY LTD	Pending Authorisation	08/01/2026	<a href="#">View</a>
	144971	Issued	NVES Regulator	NVES Test Company A	Complete	08/01/2026	
	23	Issued	NVES Regulator	NVES Test Company A	Complete	03/12/2025	

After checking the transaction details, you can either authorise or deny the transfer request. See screenshot below.

### Authorise transfer units

Transaction ID: TRD-W7D6Y3

Initiated by [redacted] at 22:29:16 on 08/01/2026. Awaiting action by the Authoriser and/or NVES Regulator.

#### Unit holdings

NVES units total:	144971
NVES units pending:	150
NVES units available:	144821
<b>NVES units in this Transaction:</b>	<b>150</b>
NVES units available after this transaction:	144821

#### Recipient details

Account name \*  
NVES PTY LTD

Reference (optional)  
Test

#### Select units

How many units do you want to transfer? \*  
150

Issued Year	Serial Range	Expiry Date	Quantity
2026	310869-311018	01/01/2029	150

By authorising this transaction, you are submitting it to the NVES Regulator for processing. This may take up to 15 business days.  
**Please note: Transactions are final and cannot be reversed.**

#### Authoriser Comments (optional)

Please add your comment below.

Optional comment in this field

30/500

#### Before you continue

Selecting the 'Authorise' button below will submit this transaction request to the NVES Regulator for action. Before you select this button, make sure all transaction details are accurate and complete, including the recipient's account information and the number of units to be transferred.

Typical processing times are expected to be within 2 to 5 business days, however in periods of high-volume applications, it could take up to 15 business days to action the request.

Please note: The initiated transaction request can be cancelled by the transfer authoriser. However, once an authorised transfer is submitted to the NVES Regulator, it is considered final and cannot be reversed.

I have read and understood the information contained in the section above.

Deny Authorise

Once authorised, the transaction request will be sent to the regulator for action.

## Apply to extinguish units

To apply to extinguish units, navigate to the 'Apply to extinguish units' tile on the 'Registry' page. This will take you to the application page.

The application process is similar to the 'Apply to Transfer Units' process. The application has 4 sections for you to review and complete:

- 1. Before you begin** section with important information on how to initiate an extinguishment of units.
- 2. Extinguishment details** section where you can see your available units and for what year you would like to extinguish them against.
- 3. Select units** section allows you to select the units you would like to extinguish.
- 4. Review your application and submit.**

We have provided screenshots of each of the 4 sections below.

### Before you begin

Before you begin	←
Extinguishment details	
Select units	
Review your application	

## Apply to extinguish units

---

### Before you begin

Use this application to extinguish units. Extinguishing units permanently removes them from your unit holdings.

To initiate an extinguishment, you first need to select the units you wish to extinguish. When you have reviewed the details, you will be prompted to submit it to your organisation's authoriser for approval.

After the application is authorised by your organisation, it is submitted to the NVES Regulator to action. Typical processing times are expected to be within 2 to 5 business days, however in periods of high-volume requests it could take up to 15 business days to action.

Please follow up with your NVES account manager if you have any questions relating to this submitted application. The units will remain in your account until the request is actioned.

**Please note:** Once you initiate this request, it can be cancelled by your organisation's authoriser. However, once an authorised extinguishment request is submitted to the NVES Regulator, it is considered final and cannot be reversed in the portal.

Begin application

## Extinguishment details

Before you begin	✓
Extinguishment details	◀
Select units	
Review your application	

## Apply to extinguish units

You can extinguish units to reduce your organisation's final emissions value (FEV) for a given year, or for another reason.

Extinguishing units permanently removes them from your unit holdings.

### Unit Holdings

NVES unit total:	6971
NVES unit pending:	459
<b>NVES units available:</b>	<b>6512</b>
NVES units in this transaction:	0
NVES units after this transaction:	6512

## Extinguishment details

### Are you extinguishing units to reduce your FEV? \*


Select 'Yes' to choose a performance year you want to lower the emissions value for. Select 'Other' if you are extinguishing units for any reason other than reducing your FEV.

Yes  Other

### Choose your performance year \*

Select which year you would like to reduce your FEV.

2025 Dec

Performance Year	Interim Emissions Value (IEV)	Pending Extinguishment	Extinguished	Current Balance	Performance Year Status	Final Extinguishment Date
2025 Dec	56118	91	20	56118	Exceeds target 	31/12/2027

### Reference (optional)

Please enter a description for this extinguishment.

Previous

Next

## Select units

Before you begin	✓
Extinguishment details	✓
Select units	◀
Review your application	

## Apply to extinguish units

You can extinguish units to reduce your organisation's final emissions value (FEV) for a given year, or for another reason.

Extinguishing units permanently removes them from your unit holdings.

### Unit holdings

NVES units total:	6971
NVES units pending:	463
<b>NVES units available:</b>	<b>6508</b>
NVES units in this transaction:	3
NVES units available after this transaction:	6505

Performance Year	Interim Emissions Value (IEV)	Pending Extinguishment	Extinguished	Current Balance	Performance Year Status	Final Extinguishment Date
2025 Dec	56118	95	20	56003	Exceeds target ▲	31/12/2027

## Select units

### Do you want to use units with the earliest expiry date? \*

Select 'No' if you want to manually choose your units. If you select 'Yes', units will automatically be selected, starting with the earliest expiry date.

Yes  No

### How many units do you want to extinguish? \*

Please add the number of units you would like to extinguish.

**i** Please enter 56003 units or fewer units to extinguish.

3

Issued Year	Serial Range	Expiry Date	Quantity Available	Quantity to Add
2026	143127-149620	08/12/2028	6494	<input type="text" value="3"/>
2026	143096-143109	08/12/2028	14	<input type="text" value="0"/>

Previous

Next

## Review your application

Before you begin	✓
Extinguishment details	✓
Select units	✓
Review your application	⏪

## Apply to extinguish units

You can extinguish units to reduce your organisation's final emissions value (FEV) for a given year, or for another reason.

Extinguishing units permanently removes them from your unit holdings.

Unit holdings						
NVES units total:						6971
NVES units pending:						459
<b>NVES units available:</b>						<b>6512</b>
NVES units in this transaction:						4
NVES units available after this transaction:						6508

Performance Year	Interim Emissions Value (IEV)	Pending Extinguishment	Extinguished	Current Balance	Performance Year Status	Final Extinguishment Date
2025 Dec	56118	91	20	56118	Exceeds target ▲	31/12/2027

## Review your application

### Extinguishment details

#### Are you extinguishing units to reduce your FEV? \*

Select 'Yes' to choose a performance year you want to lower the emissions value for. Select 'Other' if you are extinguishing units for any reason other than reducing your FEV.

Yes

#### Choose your performance year \*

Select which year you would like to reduce your FEV.

2025 Dec

#### Reference (optional)

Please enter a description for this extinguishment.

#### How many units do you want to extinguish? \*

4

Issued Year	Serial Range	Expiry Date	Quantity Available	Quantity to Add
2026	143092-143109	08/12/2028	18	4
2026	143127-149620	08/12/2028	6494	0

## Before you continue

Selecting the 'extinguish' button below will submit this transaction request to representatives in your organisation for authorisation. Before you select this button, make sure all transaction details are accurate and complete, including the performance year and the number of units to be extinguished.

After the application is authorised by your organisation, it is submitted to the NVES Regulator to action. Typical processing times are expected to be within 2 to 5 business days, however in periods of high-volume applications, it could take up to 15 business days to action the request.

**Please note:** The initiated transaction request can be cancelled by the authoriser. However, once an authorised extinguishment is submitted to the NVES Regulator, it is considered final and cannot be reversed.

I have read and understood the section above.

Previous

Extinguish

## Post application submission

Before you begin	✓
Extinguishment details	✓
Select units	✓
Review your application	✓

## Apply to extinguish units

### Application submitted

Transaction ID: XTG-F4V9L7

Initiated by [redacted] at 09:58:36 on 11/02/2026.

Unit Holdings	
NVES unit total:	6971
NVES unit pending:	459
<b>NVES units extinguished for (Pending):</b>	<b>4</b>
NVES units available:	6508
Reference:	

You have initiated a request to extinguish units. A confirmation email has been sent to your NVES Portal notifications inbox.

Close

## Authorise extinguishment of units

Only users with an 'Authoriser' permission for a regulated entity can authorise a unit extinguishment initiated by an 'Initiator'. They cannot be initiated and authorised by the same user.

To open a pending authorisation application, you will need to navigate to the title 'recent transactions' on the 'Registry' page and view the transaction to be authorised. See screenshot below.

NVES: [Dashboard](#) > [Registry](#)

### NVES Unit Registry

Account Name: NVES PTY LTD

Account Number: HLD-J7Q8J3

This page provides a centralised view of your organisation's unit holdings and gives you access to application forms for unit management. You can make applications to:

- transfer units to another regulated entity.
- extinguish units.

Extinguishing units can help you manage your organisation's compliance with the NVES.

Units in your organisation's unit registry account are the property of the account holder. Units expire 3 years after they are first issued.

#### Unit holdings

Units total:	6971
Units pending:	463
<b>Units available:</b>	<b>6508</b>

#### Apply to transfer units

Submit a request to transfer units to another regulated entity.



#### Apply to extinguish units

Submit a request to permanently remove units from your registry account.



### Recent and pending transactions in your unit registry account

The table below lists your recent unit transactions. Pending Authorisation means the transaction has been initiated and is awaiting authorisation by a user in your organisation.

#### Recent Transactions

Show Filter

ID (Serial Range)	Quantity	Transfer Type	Sender	Recipient	Transaction Status	Last Updated	Action
143092-143095	4	Extinguish		NVES Regulator	Pending Authorisation	10/02/2026	View
143125-143126	2	Extinguish		NVES Regulator	Pending Regulator	10/02/2026	

From there a user with an 'Authoriser' permission can review the application and authorise the trade.

The below screenshot outlines this.

NVES: [Dashboard](#) > [Registry](#) > [Apply to extinguish units](#)

### Authorise extinguish units

**Transaction ID:** #TRN-V3K5P2

Initiated by . at 03:11:55 on 06/02/2026. Awaiting action by the Authoriser and/or NVES Regulator.

---

**Unit holdings**

---

NVES units total:	6971
NVES units pending:	463
NVES units available:	6508

---

**NVES units in this Transaction:** **5**

---

NVES units available after this transaction:	6508
--	------

#### Extinguishment details

Are you extinguishing units to reduce your FEV? \*  
Other

Choose your performance year \*

Reference (optional)  
kjhgkjh

#### Select units

How many units do you want to extinguish? \*  
5

Issued Year	Serial Range	Expiry Date	Quantity
2026	143120-143124	08/12/2028	5

By authorising this transaction, you are submitting it to the NVES Regulator for processing. This may take up to 15 business days.  
**Please note: Transactions are final and cannot be reversed.**

#### Authoriser Comments (optional)

Please add your comment below.

0/500

#### Before you continue

Before you authorise this request to extinguish units, please make sure all details are accurate and complete.

After you authorise this application, it will be submitted to the NVES Regulator to action. Typical processing times are expected to be within 2 to 5 business days, however in periods of high-volume requests it could take up to 15 business days to action.

Please follow up with your NVES account manager if you have any questions relating to this submitted application.

- **Email:** NVESRegulator@infrastructure.gov.au

- **Phone:** 1800 248 610 (if outside Australia: +61 2 6136 9088)

Our phone line is open Monday to Friday 9 am to 5 pm (Australian Capital Territory time) and closed on public holidays Australia-wide or as observed in the Australian Capital Territory. The units will remain in your account until the request is actioned.

**Please note:** Extinguishing units permanently removes them from your unit holdings. Once an authorised extinguishment request is submitted to the NVES Regulator, it is considered final and cannot be reversed in the portal.

I have read and understood the information contained in the section above.

Deny

Authorise

**Important: Pending transactions authorisation risk**

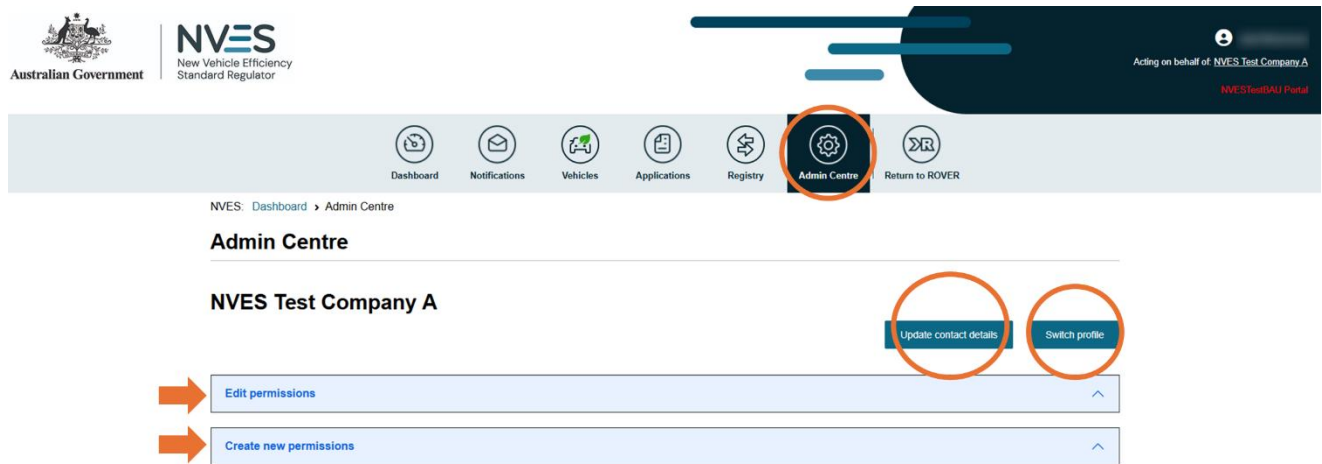
Pending transactions will fail if the 'Initiator' or 'Authoriser' permissions are revoked while the transaction is still in progress.

If an initiated transaction is still with an 'Authoriser' within the entity, they can reject the pending transaction and may initiate a new transaction.

However, if an authorised transaction is with the regulator, you need to contact your NVES Account Manager by emailing at [NVESRegulator@infrastructure.gov.au](mailto:NVESRegulator@infrastructure.gov.au) to request cancellation of the transaction.

# Admin Centre

The admin centre page can be accessed by navigating to the sixth icon in the portal's banner. See screenshot below.



On the admin centre page, you can update contact details of the regulated entity, executive officer or an optional secondary contact, and [switch profile \(act for different entities\)](#).

On this page, users with a 'Registry Admin' role can give permissions to other users and manage permissions of existing authorised users, including closing their own user account.

If you provide a secondary contact for an entity, then email notifications will also be sent to the entity's secondary contact.

## Update your Executive Officer contact details

### Update your Executive Officer contact details

Please enter the contact details of an Executive Officer for the entity you are representing. These details are a mandatory requirement for contact purposes.

A secondary contact is optional.

#### Regulated entity details

<b>Organisation</b>	<b>ABN</b>	<b>Country of incorporation</b>
<input type="text" value="NVES Test Company G"/>	<input type="text" value="4114757428283936"/>	<input type="text" value="Australia - Country"/>

#### Executive contact details

<b>Title *</b>	<b>Given Name *</b>	<b>Family Name *</b>
<input type="text" value="Mr"/>	<input type="text" value="M"/>	<input type="text" value="W"/>
<b>Position *</b>	<b>Email Address *</b>	<b>Phone Number *</b>
<input type="text" value="CFO"/>	<input type="text" value=""/>	<input type="text" value="1234"/>

#### Secondary contact details (optional)

<b>Title</b>	<b>Given Name</b>	<b>Family Name</b>
<input type="text" value=""/>	<input type="text" value="J"/>	<input type="text" value="G"/>
<b>Position</b>	<b>Email Address</b>	<b>Phone Number</b>
<input type="text" value=""/>	<input type="text" value=""/>	<input type="text" value=""/>

[Skip and Continue](#)

[Update](#)

## Manage account permissions of an existing user

Users with a 'Registry Admin' role of an approved registry account can create new permissions for an existing user with an authority to act for the regulated entity. The permission has a start date and an optional end date. You can assign permissions to one or more roles for the unit registry account:

- Transfer Initiator
- Transfer Authoriser
- Registry Viewer
- Registry Account Administrator.

Create new permissions
↑

**Select User (ROVER Authority to Act) \***  
Please select a user from the dropdown.

Select a user
▼

**Start Date \***  
Please select your start date.

dd/mm/yyyy
📅

**End Date**  
Please select your end date (Optional).

dd/mm/yyyy
📅

**Permissions \***  
Please select one or more permissions below.

Transfer Initiator
  Transfer Authoriser
  View Only
  Admin

**By clicking in "Assign Permissions" button, you declare that:**

- I understand that each regulated entity is responsible for managing user roles and permissions for its NVES Unit Registry account, including whether users are fit and proper.
- I am authorised to assign Registry roles and permissions for this user.

Assign Permissions

See the [ROVER, portal and unit registry roles and access section](#) on page 7 for more details.

The invitee can accept the invitation to gain access to the profile of the entity.

### Invitee for NVES Unit Register Trading Account

To create your Unit Registry Trading Account please check the details below are correct, agree to the Declaration and click the accept invitation button.

#### Organisation details

Organisation	ABN	Due Date
ApriCar Company	8543865433	19/11/2025

#### Access level being granted

- Transfer Initiator

#### My details

Title	Given Name	Family Name
Email Address	Phone Number	

#### Declaration

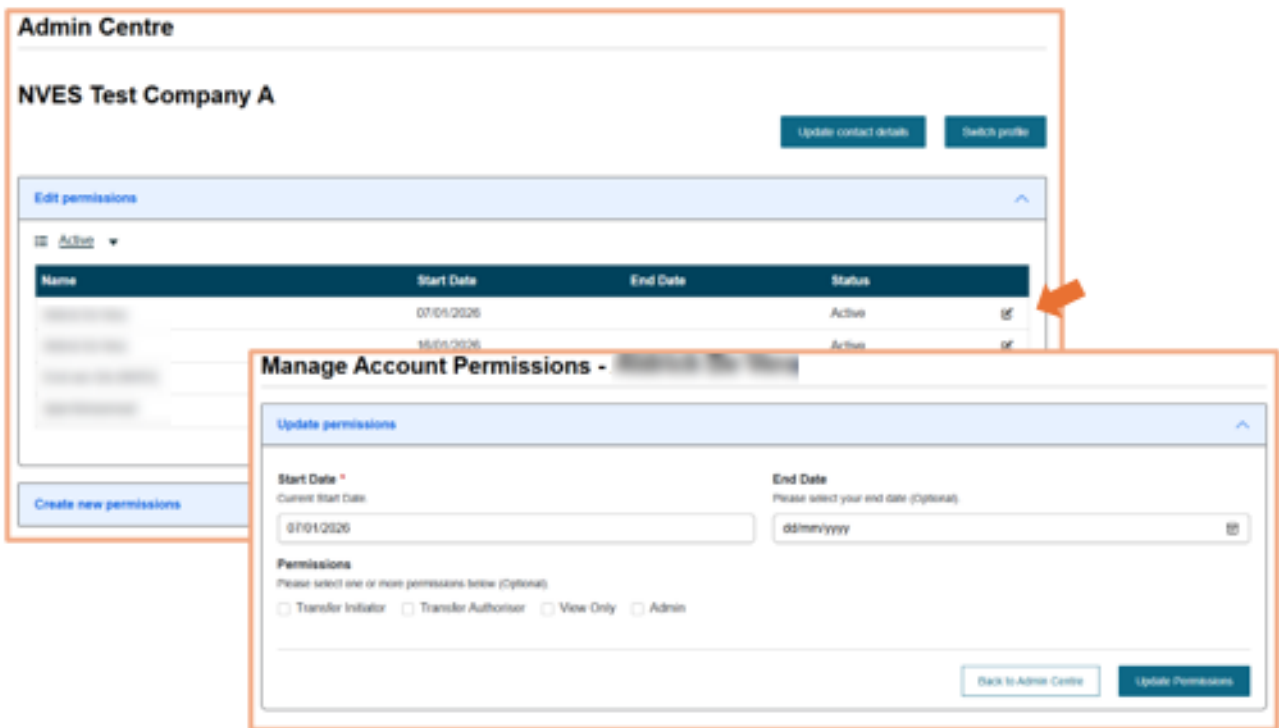
In accepting this invitation, I declare that:

- I understand that each regulated entity is responsible for ensuring the fit and proper person status of users with access to their registry account.
- I have the skills, knowledge and authority that are required to perform my assigned role in this entity's registry account.
- In carrying out my assigned role in this registry account, I will act with honesty, integrity and in accordance with the authority granted to me by this regulated entity.

I have read and understood the above declaration.

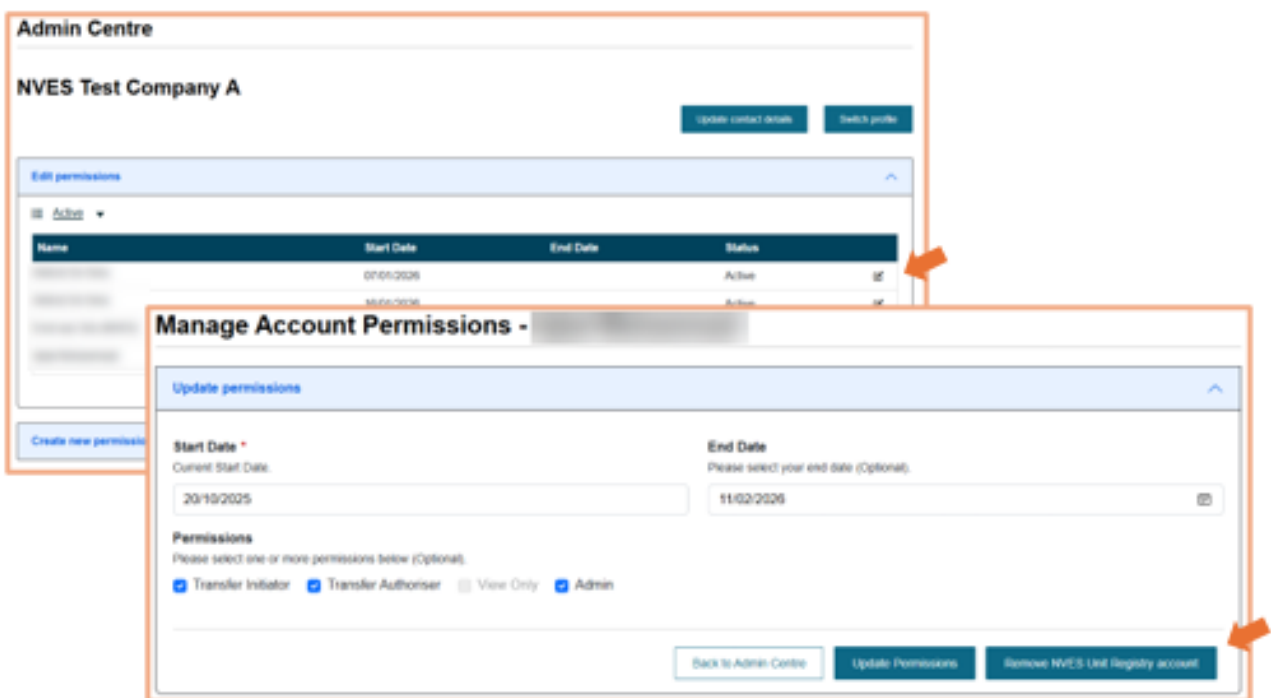
Decline Invitation
Accept Invitation

Users with a 'Registry Admin' role of an approved registry account can manage account permissions of existing authorised users.



## Remove NVES Unit Registry account

Users with a 'Registry Admin' role can also close their own user account.



However, if the user is the only authorised user with a 'Registry Admin' role then a warning message will appear regarding the management of the registry permissions for the organisation.

## Remove your access to NVES Unit Registry account

---

You are the only authorised representative with a "Registry Administration" permission in your organisation. Closing your account will mean your organisation can no longer manage roles and permissions in the NVES Unit Registry.

Do you still wish to continue?

No

Yes

## We are here to help

### NVES account managers

For questions or issues with the portal or this user guide, regulated entities and their authorised users can contact their NVES Regulator account manager by:

- **Email:** [NVESRegulator@infrastructure.gov.au](mailto:NVESRegulator@infrastructure.gov.au)
- **Phone:**
  - From within Australia: 1800 248 610
  - From outside Australia: +61 2 6136 9088.

### ROVER support team

Regulated entities experiencing issues managing authority to act permissions or ROVER can contact the department's ROVER support team by:

- **Email:** [ROVERinfo@infrastructure.gov.au](mailto:ROVERinfo@infrastructure.gov.au)
- **Phone:**
  - From within Australia: 1800 815 272
  - From outside Australia: +61 2 6136 8006.

### More information

Visit our [online systems](#) webpage to learn more about the portal and NVES related systems.

# Document Control

Refer to the below table for the information on versions of this document.

Version	Release date	Reason for update
1.0	September 2025	Initial release of document.
1.1	October 2025	Update for NVES Portal release 2.1.
1.2	December 2025	Update fit and proper person content.
1.3	January 2026	Update for NVES Portal release 3.1
1.4	February 2026	Update for NVES Portal release 3.2
1.5	April 2026	Update for NVES Portal release 4
1.6	June 2026	Update for NVES Portal release 5